NSIB ARGUE-LMS

Single Sign-On Fact Sheet

How ARGUE 2.0 authentication works on the NSIB ARGUE-LMS platform

Prepared by Synercom Limited

For the Nigerian Safety Investigation Bureau (NSIB)

System: lms.arguenigeria.com

Document Version 1.0

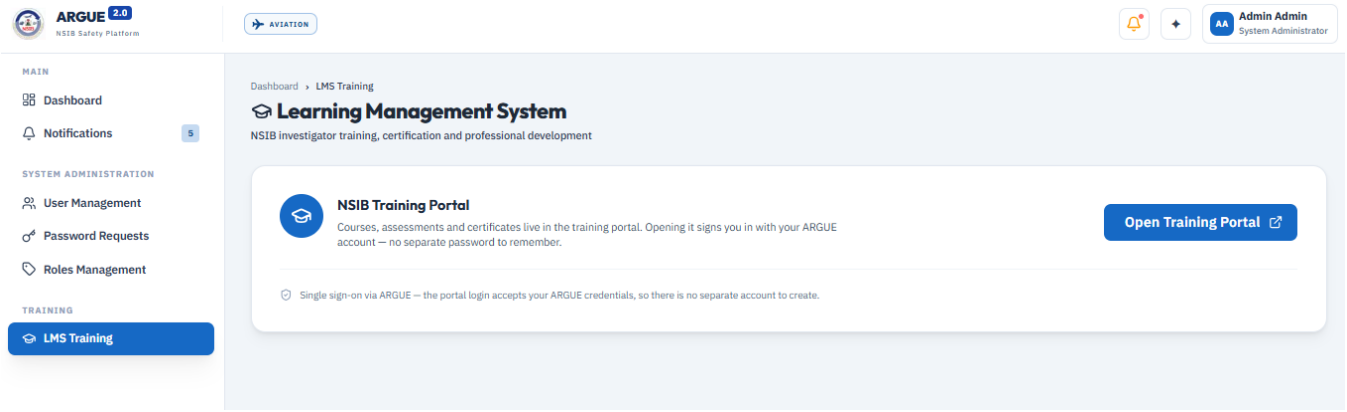
1. What is Single Sign-On (SSO)?

Single Sign-On allows NSIB staff to log in to the ARGUE-LMS training platform using their existing ARGUE 2.0 account, without needing a separate username or password for the LMS. When an NSIB staff member signs in through ARGUE 2.0, the LMS automatically recognises them, creates or updates their account, and assigns them the student role based on their position within ARGUE 2.0.

> **Note:** SSO applies only to NSIB staff. External instructors and external training participants, who do not have ARGUE 2.0 accounts, sign in using a username and password issued directly on the LMS instead created by LMS user manager.

2. How to Sign In via SSO

SIGNIN VIA ARGUE 2.0 : Login successfully to ARGUE 2.0 platform. From the sidebar menu in ARGUE 2.0, select 'LMS Training'
Then from the page Click 'Open Training Portal'



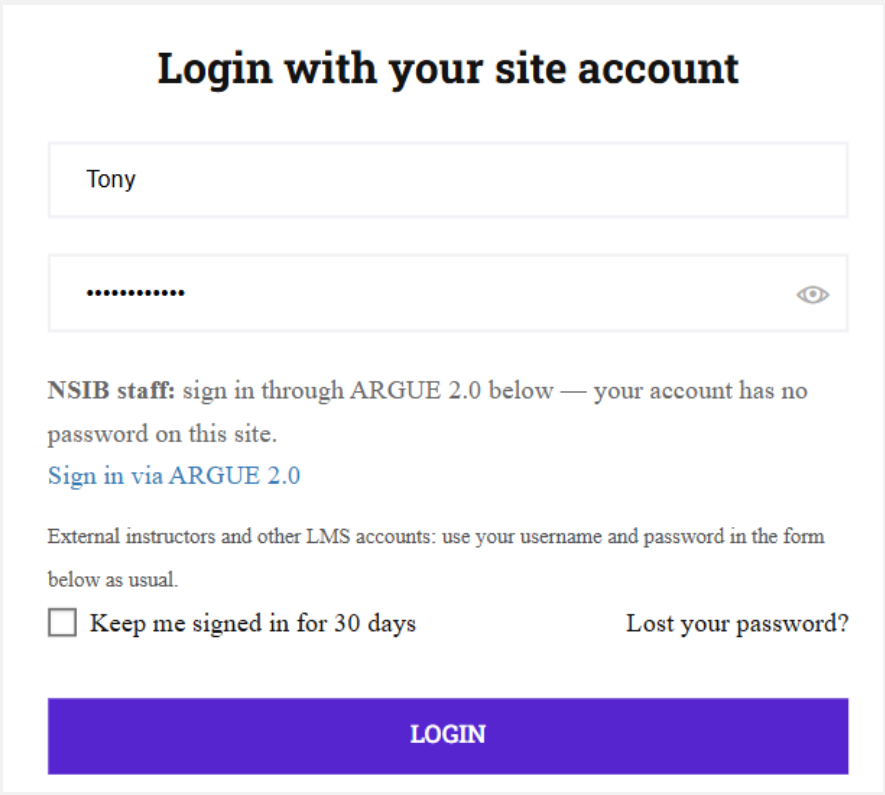
Or Authenticate ARGUE UserLogin from from LMS

Step 1: Go to the LMS login page

Visit https://lms.arguenigeria.com/account/ or the LMS login screen.

Step 2: Click "Sign in via ARGUE 2.0"

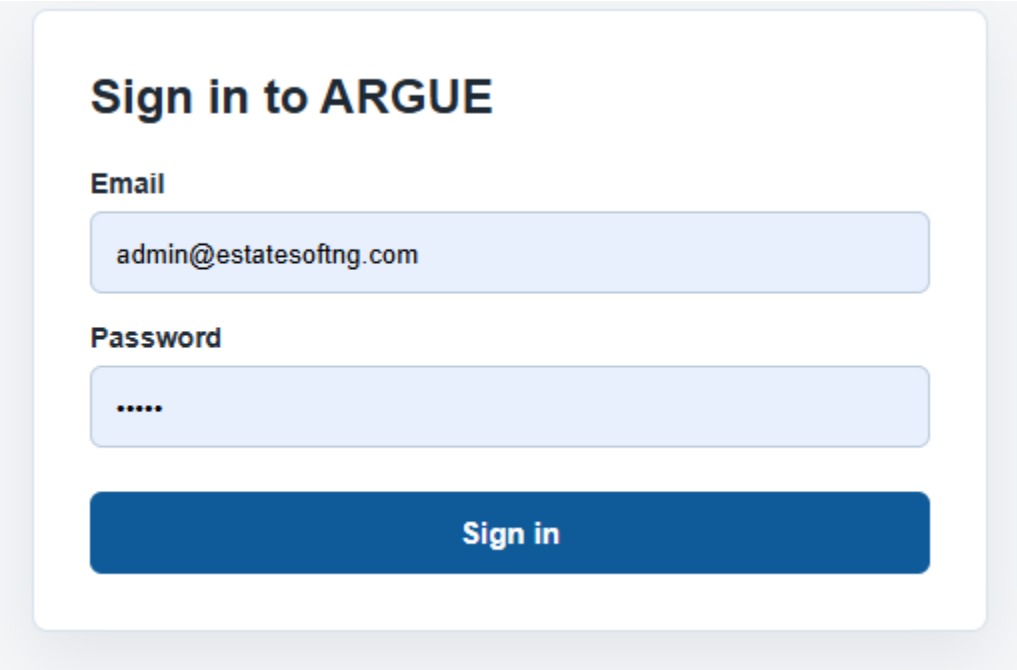
This is shown as a bold red button above the standard password login form.



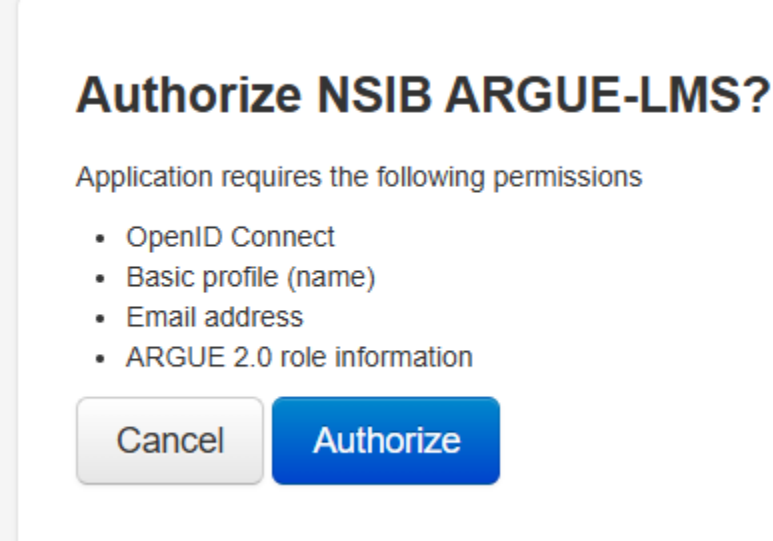
The LMS login page showing the "Sign in via ARGUE 2.0" button, and the standard password form beneath it for non-staff accounts.

Step 3: Log in with your ARGUE 2.0 credentials

You will be redirected to LMS ARGUE 2.0's own login page. Enter your usual ARGUE 2.0 username and password.



It will land you on authenticator dialog screen in which you will click authorize button.



Step 4: You are returned to the LMS, already signed in

No further action is needed — your LMS account is created or updated automatically, with the correct role already applied.

3. Which ARGUE 2.0 Roles Get LMS Access, and What They Become

As of 21 August 2026, every ARGUE 2.0 role — including Super Administrator, System Administrator, and Occurrence Manager/IIC — is assigned the LMS role of Subscriber (standard student-level access) when signing in through SSO. No ARGUE 2.0 role is automatically granted Instructor access on the LMS. For any NSIB staff or anybody in the NSIB database to be assigned an Instructor role in LMS, such personnel must be created by LMS User Manage using the staff alternate email address other than NSIB email.

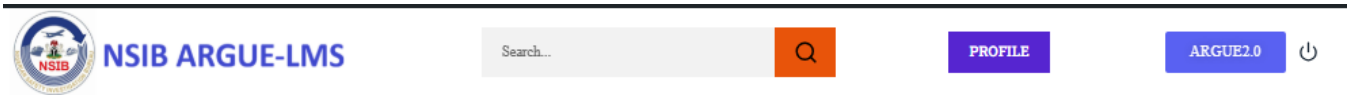
ARGUE 2.0 Role	LMS Role Assigned
Any ARGUE 2.0 role	Subscriber

> **Note:** This is a deliberate, instructed change and may be revisited by NSIB in the future. If it is, this fact sheet will be updated to match. Instructor access for NSIB staff, where required, is currently granted manually by the LMS User Manager— see the separate User Manager Manual.

4. Signing Out

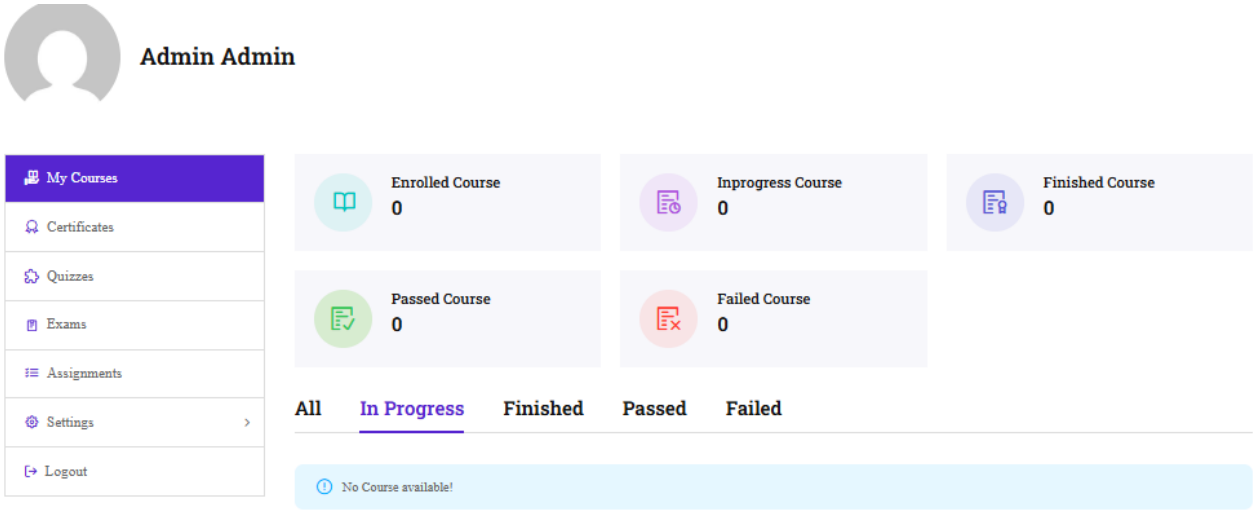
Step 1: Click the logout icon

Click the power icon or "Logout" link, shown at the top-right of any LMS page.



or

From your Profile page click logout menu from the left-side menu bar.



Step 2: You are signed out of both systems

Logging out of the LMS also ends your ARGUE 2.0 session at the same time, ensuring nobody else using the same device can access your account afterward. Make sure you logout successfully from LMS as an NSIB staff for your account session to be closed properly.

Important: Always use the logout button rather than simply closing the browser tab, especially on a shared or public computer.

5. Password Behaviour for SSO Accounts

Accounts created automatically through SSO do not have a usable password on the LMS itself. This is intentional: authentication always happens through ARGUE 2.0, so there is no separate LMS password to remember, forget, or have compromised.

- You will not see a "Change Password" option on your LMS profile.
- You cannot use "Lost your password?" on the LMS — always use the "Sign in via ARGUE 2.0" button instead.
- If you ever land on the plain LMS login form and it rejects your details, this simply means the account expects ARGUE 2.0 sign-in — use the red button instead.

6. Frequently Asked Questions

I am NSIB staff, but I do not see Instructor features.

This is expected under the current policy: no ARGUE 2.0 role is automatically granted Instructor access on the LMS — every SSO sign-in is assigned Subscriber, regardless of your ARGUE 2.0 role. If you require Instructor access, contact your LMS User Manager or a Synercom Administrator, who can assign it to you directly.

Can I have both an SSO account and a separate password account?

No. Each person should have only one LMS account, created automatically the first time they sign in through ARGUE 2.0. However, if you're NSIB staff and you must be an instructor, you can have a separate Instructor account with your alternative email address.

What happens if ARGUE 2.0 is temporarily unavailable?

If ARGUE 2.0 cannot be reached, SSO sign-in will not be possible until it is restored. Non-SSO accounts (external instructors and participants) are not affected, as they do not depend on ARGUE 2.0 at all.

7. Support and Escalation

For SSO login issues, first confirm you can sign in to ARGUE 2.0 itself, separately from the LMS. If ARGUE 2.0 login works but the LMS does not recognise you correctly, please contact your LMS system administrator or Synercom Limited support.

End of Single Sign-On Fact Sheet